
ANTONIO FRISINA



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[LINKEDIN](#)



[GIT](#)



[PERSONAL WEBSITE](#)

SPARE TIME

Outside of my professional pursuits, I'm an avid cinephile, enjoy seaside walks, and have a profound love for all creatures, particularly dogs. I delve into Raspberry Pi and Arduino projects for home automation, seamlessly blending my passion for technology with real-world applications. This hands-on approach reflects my perpetual fascination with the evolving tech landscape.

EXPERIENCE

SENIOR SOFTWARE ANALYST – OX remote

August 2020 - current

In my role as Software Analyst at Open-Xchange, I lead PowerDNS and OXaaS projects with a strategic blend of client-centric analysis and collaborative innovation. Guided by ITIL and Agile methodologies, I ensure the delivery of high-quality solutions through cross-functional collaboration.

Dedicated to fostering a safer internet, I actively contribute to DNS security with implementations such as DNSSEC, DNSdist, and dynamic content filtering. This commitment extends beyond projects to advocacy for transparency and collaboration within the Open-Source community.

This multifaceted role integrates analytical insight, strategic leadership, and a relentless pursuit of cybersecurity, contributing to the evolution of a secure and dynamic internet landscape.

LINUX INFRASTRUCTURE SPECIALIST – EPSON EUROPE BV Utrecht NL

April 2019 - August 2020

Orchestrated DevOps responsibilities for EMEAR Epson's web infrastructure, streamlining operations for enhanced efficiency and performance.

Spearheaded the implementation of vital security patches and updates, ensuring strict adherence to the latest industry standards and bolstering the overall cybersecurity posture.

Leveraged a robust technology stack, including RedHat, Unix, Ansible, Jenkins, GIT, Azure, and Zabbix, to orchestrate seamless and secure infrastructure operations. This holistic approach contributed to the reliability and scalability of the entire system architecture.

SYSADMIN – IBM remote

September 2017 - March 2019

Oversaw Linux Syslog analysis, identifying potential issues with computer systems.

Provided technical leadership in troubleshooting complex environments on both Windows and Unix systems.

SKILLS

Project Management - ITIL Service Operations - Agile Methodologies - Linux/Unix Systems - Software Analysis - Open Source Contributions - DNSSEC Implementation - DNSdist - Dynamic Content Filtering - Cross-Functional Collaboration - Client-Centric Analysis - Strategic Leadership - DevOps - Git - Ansible - Jenkins - Red Hat - Azure - Zabbix - Networking - Cybersecurity - Customer Support - Web Development - Troubleshooting - Sales - Budgeting - Recruitment - Training - Marketing - Banner Creation - Social Media Marketing - PowerDNS - OXaaS - Cloud-Based Email Services

Led cybersecurity troubleshooting initiatives, employing a proactive approach to tackle complex environments and enhance system resilience against emerging cyber threats.

Applied operating system updates, patches, and configuration changes contributing to a robust cybersecurity posture and optimal system performance.

CEO/WEBDEV – KIANLAB

freelancer

Italy - Netherlands

January 2016 - August 2020

Led the technical team in building and maintaining websites using cutting-edge technologies on VPS Linux-based systems.

Proficient in PHP, Nginx, Zend-Framework.

CEO – INFOTECWEB

Italy

September 2012 - March 2016

Led customers through successful migration processes to Open-Source Linux-based platforms, emphasizing efficiency and cost-effectiveness.

Managed comprehensive customer support, overseeing inquiries, troubleshooting, and ensuring client satisfaction.

Directed web development initiatives, overseeing the creation and maintenance of websites to meet client needs and industry standards.

Orchestrated marketing strategies, including social media marketing, with a focus on increasing brand visibility and engagement.

Applied networking expertise to optimize system performance, ensuring seamless connectivity and data flow.

Engaged in marketing initiatives, including the creation of banners and other promotional materials, contributing to successful advertising campaigns.

Implemented budgeting strategies, ensuring financial stability and resource allocation for optimal operational efficiency.

Led recruitment efforts, identifying and onboarding top talent to strengthen the team.

Conducted training programs, fostering skill development among team members to enhance overall productivity and expertise.



IT CONSULTANT – SICILIA DIGITALE

Italy

September 2006 - April 2012

I played a crucial role as an IT Consultant at Sicilia Digitale, where I embarked on the foundational steps of my professional journey:

Analysis and Design: Spearheaded the analysis and design of fundamental computer systems, laying the groundwork for comprehensive solutions tailored to meet diverse client needs. This early experience honed my skills in understanding system requirements and translating them into effective technological solutions.

Data and Service Security: Assumed responsibility for ensuring the security of both data and services, implementing robust measures to safeguard sensitive information. This role instilled in me the importance of prioritizing data integrity and confidentiality in all IT endeavors.

Process Optimization: Actively contributed to the optimization of existing processes, streamlining workflows for increased efficiency. My focus on process improvement during this early phase laid the foundation for my ongoing commitment to enhancing operational effectiveness in subsequent roles.

While serving as an IT Consultant at Sicilia Digitale, I gained invaluable insights into the core principles of IT consulting, fostering a strong foundation for my subsequent roles in the industry. This experience, marked by a commitment to analysis, security, and optimization, laid the groundwork for the continuous growth and development that defines my professional trajectory.





EDUCATION

**BACHELOR OF BUSINESS ADMINISTRATION - BBA,
BUSINESS/MANAGERIAL ECONOMICS**

Catania
2023 - current

BUSINESS ENGLISH CERTIFICATION TEST (BECT)

International Business Management Institute (IBMI) (2019)

**HIGH SCHOOL DIPLOMA, MATHEMATICS AND
COMPUTER SCIENCE**

Liceo Scientifico Statale "Leonardo da Vinci" (2001 - 2006)

ECDL (2014)

IT Security Specialist

Agile Scrum Essentials

IIBA - Dec 2023

LINUX CERTIFICATION COMPTIA LINUX+

CompTIA - Nov 2017

VOLUNTEER EXPERIENCE OR LEADERSHIP

OPEN SOURCE COMMUNITY CONTRIBUTOR

Date Range: 2012 - Ongoing

Actively contribute to various open source projects, demonstrating a commitment to the advancement of technology and collaborative problem-solving. Engage with the community, share insights, and contribute code enhancements to support the growth and sustainability of open-source initiatives.





ANIMAL WELFARE VOLUNTEER

Date Range: 2004 - Ongoing

Devoted time to volunteering at Arca Animalista, demonstrating a passion for animal welfare and environmental conservation. Assisted in organizing events, fundraising campaigns, and contributed to the overall well-being of animals through hands-on care and support initiatives.

TEAM LEADERSHIP - OPEN-XCHANGE

Date Range: 2020 - Ongoing

Led a cross-functional team at Open-Xchange, overseeing PowerDNS and OXaaS projects. Provided technical leadership, guided team members, and ensured the successful delivery of software solutions. Fostered a collaborative work environment, encouraging innovation, and knowledge sharing among team members.

DIGITAL LITERACY EDUCATION

Volunteered time to instruct individuals of varying age groups, spanning children to the elderly, on the safe and effective use of the internet. Conducted hands-on training sessions covering computer and mobile device usage, fostering a secure and informed digital experience for diverse demographics.

Open to discussing how my technical expertise and leadership can contribute to the success of your team. Let's connect to explore potential collaborations.